



Booking Terms, Payment and Cancellation Terms and Conditions

By confirming a booking with Cape Car Tours, you agree to our Terms and Conditions.

Bookings

- All bookings are subject to availability and confirmation.
- Tour routes, timings and attractions may change due to weather, traffic, safety, road closures or operational requirements.
- Please ensure all booking information is accurate.

Pick-up & Drop-off

- Complimentary collection and return within **15 km of Cape Town City Centre**.
- Additional distances may incur a surcharge.

Children

- Please advise the ages of all children when booking so suitable child or booster seats can be arranged where available.

Vehicles

- Tours are conducted in premium Alfa Romeo vehicles or, where required, an equivalent or higher-standard SUV.
- Vehicle substitutions may be made for operational or safety reasons.

Guest Responsibilities

Guests are required to:

- Always wear seatbelts.
- Follow the instructions of the driver or guide.
- Respect fellow guests, vehicles and attractions.
- Refrain from unsafe, abusive or disruptive behaviour. Cape Car Tours reserves the right to end a tour without refund where guest conduct compromises safety or enjoyment.

Accessibility

If you have mobility requirements or will be travelling with a wheelchair, mobility aid or bulky luggage, please contact us before booking so we can confirm vehicle suitability.

Cancellations & Refunds



- **More than 14 days:** Full refund (less transaction fees).
- **7–14 days:** 50% cancellation fee.
- **Less than 7 days:** No refund.
- **No-show:** No refund.
- Rescheduling is subject to availability.

Payments

- Secure online payments are accepted by Visa, Mastercard, EFT and approved payment methods.
- Full payment is generally required before the tour commences.
- All prices are quoted in **South African Rand (ZAR)**.

Full Policies

Please review our complete **Terms & Conditions**, **Cancellation & Refund Policy**, **Privacy Policy**, and **Payment & Security Policy** before confirming your booking.